

Nob Hill Neighborhood Association – Privacy Policy

Last updated: July 30, 2026

This Privacy Policy explains how the Nob Hill Neighborhood Association (“NHNA,” “we,” “our,” or “us”) collects, uses, stores, and protects personal information processed through our websites, **nobhill-nm.com** and **vivanobhill.com**. It also describes your rights regarding your personal data and how to contact us with privacy concerns.

This policy applies only to NHNA websites and services we control. It does **not** apply to third-party websites or services you may access through links on our site. Those sites maintain their own privacy policies.

Information We Collect

We collect personal information in two ways: information you provide directly, and information collected automatically when you use our website.

A. Information You Provide

We may collect personal information when you:

- Submit forms
- Register for membership
- Leave comments
- Contact us by email or phone
- Make donations or payments
- Participate in surveys or volunteer activities

This information may include:

- Name
- Email address
- Phone number
- Mailing address
- Payment information (processed securely by third-party services such as **PayPal** or **Givebutter**)
- Feedback or survey responses

B. Information Collected Automatically

When you use our website, we may automatically collect:

- IP address
- Browser type and device information
- Pages visited and access times
- General location (city/country)
- Referring pages

We also use:

- **Cookies** to store login sessions and preferences
- **WP Statistics** to analyze traffic; data is stored on our server and not shared with third parties.

How We Use Your Information

We use personal data to:

- Provide, maintain, and improve our website and services
- Process membership registrations
- Communicate with you (email, phone, SMS)
- Send confirmations, updates, and administrative notices
- Respond to comments, questions, and support requests
- Process donations through third-party payment processors

Automatically generated emails or SMS messages may be sent when you register for events, subscribe to bulletins, or request password resets.

Cookies and Tracking Technologies

Cookies help us:

- Recognize returning users
- Maintain login sessions
- Store display preferences
- Improve navigation

You may disable cookies in your browser, but some site features may not function properly.

Third-Party Services

We may share limited data with trusted third-party providers who help us operate our website and services, including:

- **Givebutter or PayPal** – donation/payment processing
- **YouTube** – embedded videos
- **Gravatar** – profile images for comment authors

These providers may collect additional data according to their own privacy policies.

We do **not** sell, rent, or trade your personal information.

Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes
- Maintain security

Analytics data (WP Statistics) is stored on our server and retained according to operational needs.

Your Rights Over Your Data

You may request at any time to:

- Review the personal information we hold
- Correct inaccurate or outdated information
- Unsubscribe from communications
- Delete your personal information permanently

Requests can be made by contacting NHNA at **theboard@nobhill-nm.com**.

Data Security

We take reasonable measures to protect your data from:

- Unauthorized access

- Misuse
- Loss or theft
- Alteration or destruction

Only authorized personnel may access stored data.

Embedded Content

Articles may include embedded videos, images, or posts from third-party sites (e.g., YouTube). These sites may collect data as if you visited them directly.

Children's Privacy

Our website is not directed toward children under the age of 13, and we do not knowingly collect personal information from children under 13.

If you believe a child has provided us with personal information, please contact us so we can remove it.

International Data Transfers

If data is transferred outside the United States, we rely on third-party providers' compliance with applicable data protection standards.

Changes to This Policy

We may update this Privacy Policy periodically. Updates will be reflected by the "Last updated" date at the top of the page.

Contact Us

For privacy questions or requests, contact: **theboard@nobhill-nm.com**